

Financial Information

MYPROCARE

Blue Kangaroo Learning Center proudly presents MyProcure, an easy-to-use online portal designed for your convenience. MyProcure securely provides access to your account information.

Log In Today!

1. Go to MyProcure.com.
2. Enter your email address (the email you have on file with Blue Kangaroo Learning Center and choose **Go**.
3. Enter the confirmation code sent to your email, choose a password, and press **Go**.
4. Then you may view your account, print tax statements and more.

PAYMENT POLICIES

Tuition payments are scheduled automatically every Friday. Payments can be made via:

- Bank/savings account (ACH payment with no fee)
- Credit card (with a 3% fee, processed on Thursdays).

Please refer to the financial agreement for current tuition rates, reviewed annually to adjust for inflation and teacher salaries. You'll receive a minimum 30-day notice for any rate adjustments.

Note: Tuition is based on reserved enrollment space and remains consistent regardless of attendance. It isn't prorated for absences, holidays, school closures, weather related circumstances or other reasons. Blue Kangaroo Learning Center will reassess tuition rates annually to accommodate inflation and teacher salaries.

VACATIONS

After one year of enrollment, each child accrues one week of vacation time annually. Request a vacation credit by obtaining a form from the front office or our website. Submit the form at least two weeks before the intended vacation, ensuring the account is up to date. The approved vacation week excludes attendance. Any accrued vacation time must be utilized within the allotted period; no credits will roll over beyond the designated year.

ANNUAL FACILITY FEE

An annual facility fee, detailed in the financial agreement, is applied every March. This fee contributes to maintaining our center's quality services and environment.

NSF / RETURNED PAYMENT POLICIES AND FEES

For any returned payments, a \$35.00 fee will be charged for the first instance and \$50.00 for subsequent occurrences. Full payment, including associated fees, is required before the child can return.

COLLECTIONS

If an account remains delinquent for more than 30 days the account may be forwarded to a collection agency. All costs associated with the collections process will be the responsibility of the account holder.

REFUNDS

Blue Kangaroo Learning Center operates under a strict no refund policy. Once payments are made, they are non-refundable and non-transferable.

ACCOUNT DISCREPANCIES

To ensure accurate billing, any discrepancies in payments, including charges or credits, must be addressed within a 30-day timeframe. We strongly encourage parents to regularly review their account status on MyProcure for accuracy. Should you identify any discrepancies, we kindly request that you report them to our administrative office within this 30-day period for prompt resolution. This policy allows us to address any concerns efficiently and maintain the accuracy of all accounts.

DAMAGES

We understand that our materials and furniture will naturally experience wear and tear. We regularly update our center to maintain a safe and stimulating environment for all children. However, in cases where damage to toys, equipment, or the facility results from malicious behavior by a child, parents are responsible for the repair or replacement costs.