

Parent / Guardian Expectations

PARENT PARTICIPATION

We highly encourage and value parent involvement in your child's educational journey. Your participation fosters a stronger connection between home and our learning environment. Here are some ways you can engage with us:

Volunteering: We welcome parents to volunteer in various activities or events at the center. Your involvement enriches the experience for all children.

Parent Teacher Conferences: Participate in scheduled parent-teacher conferences to discuss your child's progress, goals, and any concerns you may have. Your input is invaluable in tailoring our approach to your child's needs.

Special Events and Celebrations: Join us during special events, celebrations, or themed days. Your presence enhances the sense of community for both children and parents.

Feedback and Communication: Your feedback is crucial to us. Feel free to communicate any questions, suggestions, or concerns you may have. We value open communication for continuous improvement.

SIGNING IN AND OUT

We use Procure Software for our center, which includes an app for convenient daily sign-ins and outs. It's essential for accurate record-keeping that you use this system. If you prefer not to use the app, there's a tablet available in the front office for your convenience. Once enrolled, you will be sent an invite from management to proceed with downloading the app.

ABSENCE POLICY

To ensure smooth operations and provide adequate care, we kindly request that parents or guardians notify us by 9:30 am if their child will be absent for any reason.

Reporting Illness- If your child is absent due to illness, please inform the center about the nature of the illness. This information is crucial for us to take appropriate actions and ensure the well-being of all children at the center.

How to Notify: Please contact the school at 775-852-2583.

UPDATE INFORMATION

Please remember to keep us informed about any changes in your contact information, authorized pick-ups, or other relevant details by providing written notification to our front office at Blue Kangaroo Learning Center. An information update form is available at the front office for your convenience. Ensuring this information is up to date allows us to promptly reach you in case of an emergency and guarantees a smooth experience for you and your child at our center.

DROPPING OFF AND PICKING UP POLICIES

Arrival Policy: Blue Kangaroo Learning Center opens promptly at 6:30 am. Parents must sign their child in using the touchscreen computer or the Procure Software app. Accompany your child into the facility and ensure they're settled in their respective classrooms. For safety reasons, children should not be left unattended during drop-off.

Departure Policy: Blue Kangaroo Learning Center closes promptly at 6:00 pm. Sign your child out using the touchscreen computer or Procure Software app. When entering a classroom, inform the teacher or staff member of your arrival. Accompany your child out of the facility, ensuring they're not unattended for safety reasons.

Late Arrival Policy: Late pick-ups are defined as any child remaining in the building after our scheduled 6:00 pm closing time. A late fee of \$1.00 per minute will be charged for delays beyond closing hours. After three instances of late pick-ups within a year, a \$50.00 fee will be applied. Subsequent late pick-ups will require a mandatory parent conference to address and resolve the issue.

Exclusion due to illness: If a child is excluded due to illness, parents have one hour from the initial notification to pick them up without incurring late fees. Any time beyond that hour will be treated as a late pick-up, and corresponding fees will apply.

These policies are in place to ensure the safety, smooth operation, and respect for both the center's schedule and staff time. Your cooperation in adhering to these policies is greatly appreciated.

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CONFLICT OF INTEREST

Our teachers are professionals and expected to follow employment policies and procedures outlined in the employee handbook. While we encourage a family-based environment, our teachers can participate in "babysitting" arrangements if it doesn't conflict with their work schedule or affect their performance at the Blue Kangaroo Learning Center. They cannot be persuaded to terminate their employment to work exclusively as a personal nanny or assistant for a family.

RELEASE OF CHILDREN TO AUTHORIZED INDIVIDUALS

The safety and security of every child is the utmost of importance. For the protection of your child, we adhere to strict guidelines regarding the release of children to individuals other than their designated parent or guardian.

Authorization and Verification Process:

Authorized Pickups: Only individuals listed on the child's authorized pick-up list will be permitted to collect the child from our center. Please ensure this list is updated and includes individuals who are authorized to pick your child.

Verification of Identity: Our staff members will diligently verify the identity of any individual not familiar to them, even if they are listed as an authorized person for pick-up. Photo identification will be required for verification.

PARKING LOT EXPECTATIONS

Our parking lot safety guidelines prioritize the well-being of everyone on our premises. Speed limits of 10 miles per hour must be observed throughout the area, and the parking lot operates as a one-way system, prohibiting entry through exits or vice versa. Please ensure no children are left unattended in cars while adults pick up inside the school. For safety reasons, refrain from leaving cars running and unattended, minimizing the risk of theft and ensuring a secure environment.

SOCIAL MEDIA USE GUIDELINES

Stay connected and informed about our center's news, events, and educational insights by following our official Instagram account: @bluekangaroosouthreno.

At Blue Kangaroo Learning Center, we highly value communication and transparency both within our center and with our extended community. Social media is a platform for sharing and celebrating moments of learning and growth. We encourage you to connect with us on our social media platforms to stay updated and engaged with our center's activities.

Sharing Guidelines: We recognize the joy in sharing your child's experiences. However, we are committed to respecting every child's privacy. Please ensure you have obtained proper consent from involved parties, particularly when it involves minors, before posting any content related to Blue Kangaroo Learning Center. We uphold this commitment by not posting photos of any child whose parent has not signed our media release consent. Additionally, kindly seek consent from our staff members before posting any pictures or information related to them.

Prioritizing Privacy and Safety: Maintaining confidentiality and protecting the well-being of all children and staff members is paramount. Please refrain from discussing or sharing sensitive information about other families, children, or staff members on social media, including personal information, behavioral issues, or confidential matters related to the center.

Reporting Content: If you encounter any content related to our center that raises concerns or violates these guidelines, please bring it to our attention immediately. We take such matters seriously and will promptly address them to uphold our commitment to privacy and safety.